

EVERJADE SPC RIGID CORE FLOORING LIMITED WARRANTY IN CONJUNCTION WITH TRADEFLOORING NZ LIMITED

Warranty Coverage

Everjade warrants that from the original date of purchase, this SPC (Stone Plastic Composite) rigid core flooring will be free from manufacturing defects. Under normal wear and tear usage, the decorative vinyl wear layer will not wear through, fade from normal sunlight, or stain when maintained according to Everjade care guidelines.

The duration of this limited warranty is:

- **20 Years** for Residential installations.
- **10 Years** for Commercial installations.

Professional Installation Requirement

This warranty applies exclusively to products installed by a certified, professional flooring installer. It is valid only if the flooring is installed in strict accordance with current Everjade installation instructions, including proper subfloor preparation, moisture testing, acclimation, and the use of required expansion gaps. DIY (Do-It-Yourself) installations or installations completed by uncertified individuals completely void this warranty.

Labor Exclusion

This warranty covers the cost of replacement materials or credit for the defective flooring planks only. It strictly **does not cover any installation or replacement labor costs**. Everjade will not be liable for any expenses incurred for the removal of the defective flooring, disposal fees, or the reinstallation of replacement flooring.

Warranty Exclusions

This limited warranty does not cover damage resulting from:

- Improper installation, poor subfloor conditions, or inadequate structural support.
- Physical abuse, intentional damage, or accidents (including scratches, dents, or cuts from pets, high heels, or heavy furniture).
- Extreme environmental conditions, including hydrostatic pressure or flooding.
- Improper maintenance, usage of unapproved cleaning agents, or steam mops.
- Normal gloss reduction or minor shade variations between samples and delivered goods.

Claims and Transferability

This warranty is non-transferable and applies solely to the original retail purchaser at the original installation site. Proof of purchase in the form of the original sales receipt, along with documentation proving professional installation, is required for all claims.
